

FAQ on using Credit Card Payment for CFDs and Leverage Products



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1) What are the types of accounts I can use credit card to make payments?

You can **only** use credit card payment for your CFD Equities or Leverage Products account.

2) What are the supported Card types?

We accept VISA & MasterCard credit and debit cards



*Pre-paid cards are not supported

** Mastercard is only supported for Singapore Issued Credit Cards

3) Is there any deposit limits?

There is a maximum amount of \$10,000 per transaction. No minimum deposit amount.

4) Are there any processing fees involved?

A transaction fee from 3% will be imposed per successful transaction; please check the guidelines issued by your bank for more information on your bank charges if any.

Example

Client pays USD10,000 through card ---> USD9,700 will be deposited into trading account

Transaction fee charged: $USD10,000 * 3\% = USD300$

*Please note that all CCY conversion where applicable will be based on card issuing bank conversion rate.

5) What is the average processing time for funds to be credited to trading account?

It may take up to 3 working days after successful payment transaction.

6) How can I cancel a successful transaction?

Please inform your Trading Representative or send an email to contactus@utradefx.com.sg for further assistance.

7) Can I withdraw my funds to my card?

No.

8) What's the validity of the payment link?

The payment link will be valid 6 months or until a successful payment is performed via the payment link, whichever comes first.

Start:

Client to inform Trading Representative that they would like to fund CFD Equities or Leverage Products Account through credit card .

Client



TR



Step 1

Client will receive an email with instructions to access Payment Page.

The link will redirect the client to the website below to key in their card details



Payment Page

UOB KayHian

UOB KAY HIAN PTE LTD

Please select payment method

Payment method

VISA VISA



Verified by VISA

Mastercard SecureCode



Card Number

xxxx xxxx xxxx xxxx

Cardholder Name

Test Name

Expiration Month

01

Expiration Year

2032

Card Code

CANCEL

CONTINUE

Your Order

Subtotal \$ 0.10
Amount \$ 0.10



This is a secure page which uses SSL/TLS (Secure Socket Layer/Transport Layer Security) to encrypt and securely transmit your payment data.

Upon successful transaction you will see the below

UOB KayHian

UOB KAY HIAN PTE LTD


Thank you, Your payment was successful.

Payment method: VISA
Time: Fri Feb 08 17:17:46 SGT 2019
Order id: 80001326

PRINT

Your Order

Subtotal	\$ 0.10
Amount	\$ 0.10

 This is a secure page which uses SSL/TLS (Secure Socket Layer/Transport Layer Security) to encrypt and securely transmit your payment data.