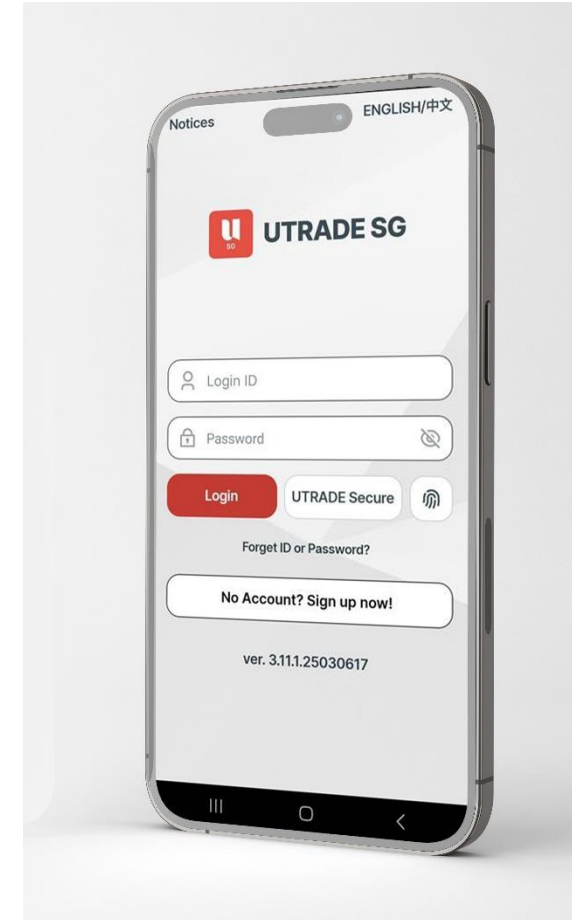# UTRADE Secure Mobile App Guide

Introducing UTRADE Secure

UTRADE Secure is a digital security token built into the UTRADE Mobile app, designed to enhance your trading experience with added protection.

With UTRADE Secure, you can enjoy a seamless login on the mobile app through background authentication—no need to manually enter a One-Time Password (OTP).

When using UTRADE on a desktop or tablet, UTRADE Secure also allows you to generate OTPs for secure access to your account.

Activate UTRADE Secure today for a faster, simpler, and more secure login experience.

UOBKayHian
Your trusted financial partner

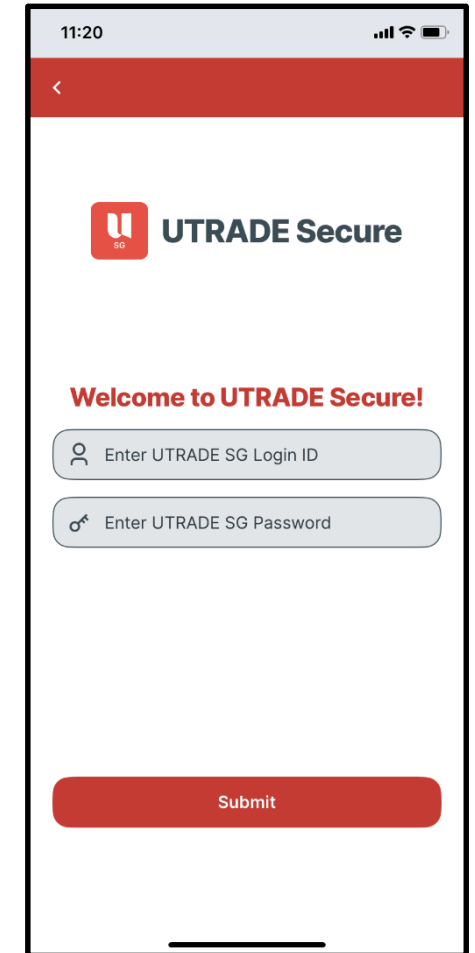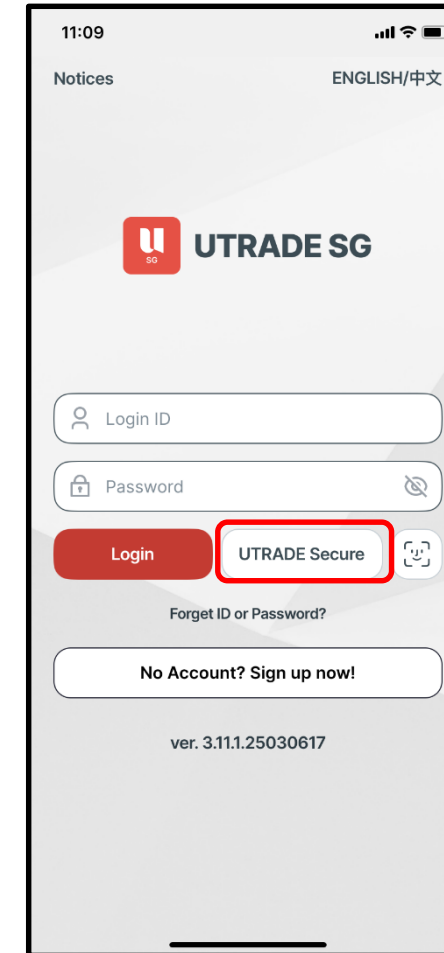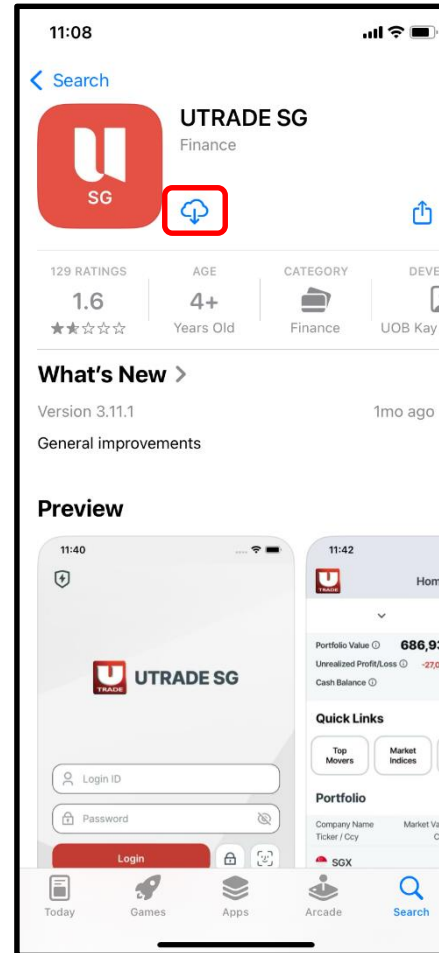# How to activate UTRADE Secure

Step 1

- Download UTRADE SG mobile app from Google Play Store or App Store.

Step 2

- Click on **UTRADE Secure** button.

Step 3

- Enter your UTRADE Login ID and Password, click Submit.

* To update your email address, kindly submit this form via email to contact@utrade.com.sg.
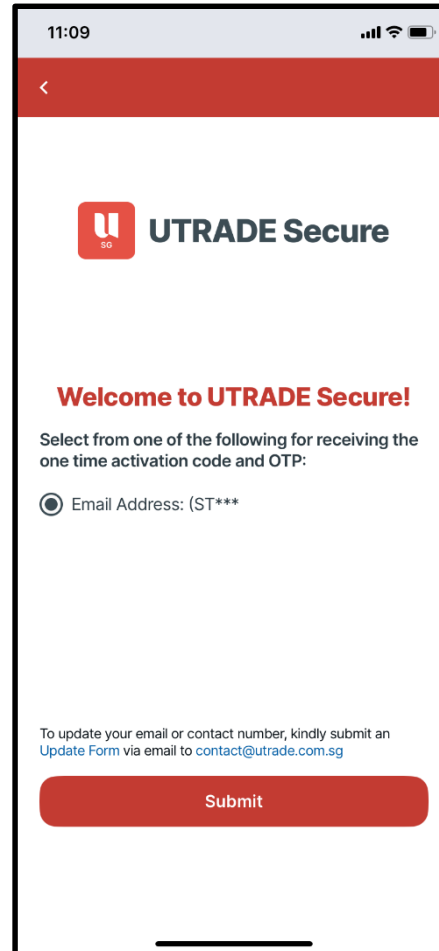
How to activate UTRADE Secure

Step 4

- Select email to receive the one-time activation code.

Step 5
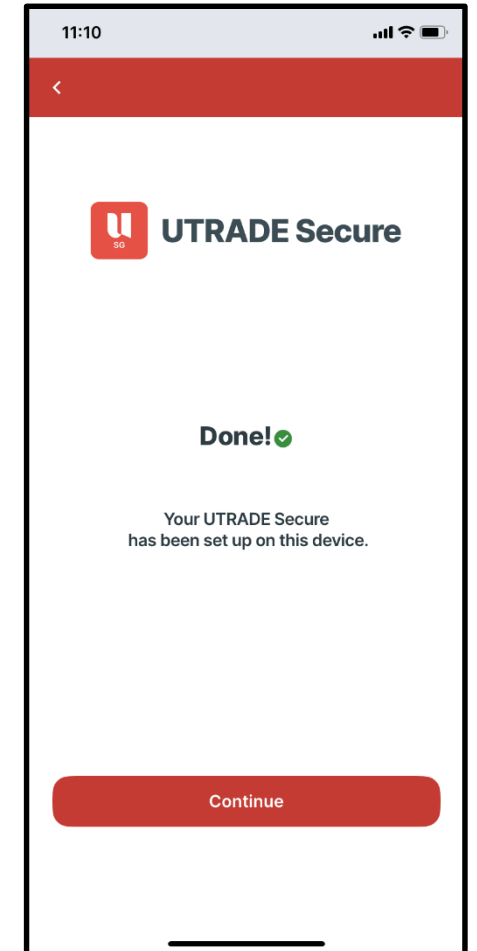
- Key in the activation code sent to your email address.
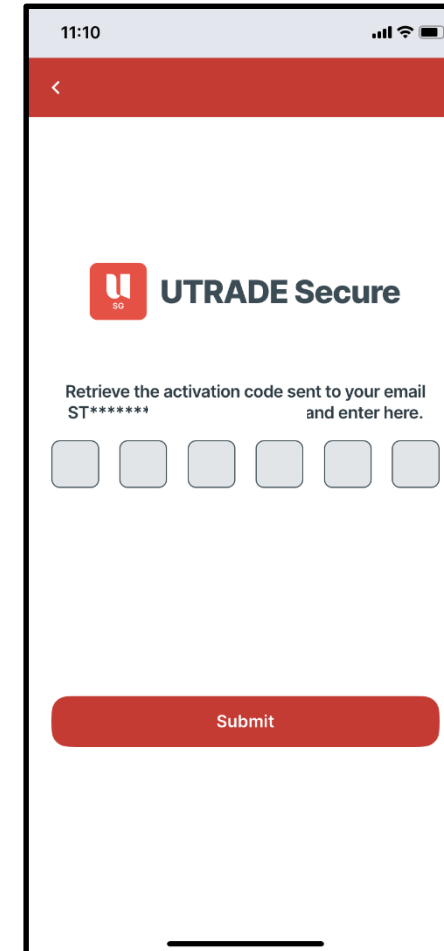
Once that is done, you are good to go.

* To update your email address, kindly submit this form via email to contact@utrade.com.sg.

Frequently Asked Questions

- **How do I use UTRADE Secure to generate OTP if I want to login to UTRADE via web browser or other mobile devices?**

  Step 1: Open UTRADE SG Mobile app.
  Step 2: Tap on UTRADE Secure.
  Step 3: Key in the OTP onto your UTRADE screen.

- **Can I use the same UTRADE Secure for multiple Login IDs?**

  No, only 1 Login ID registration is allowed on a single mobile device.

- **What should I do to retrieve my OTP if I've lost my phone or switched to a new device?**

  You can re-register UTRADE Secure on your new mobile device. Once registered, it will automatically be removed from your previous device.