Explanation on types of Order Rejection messages
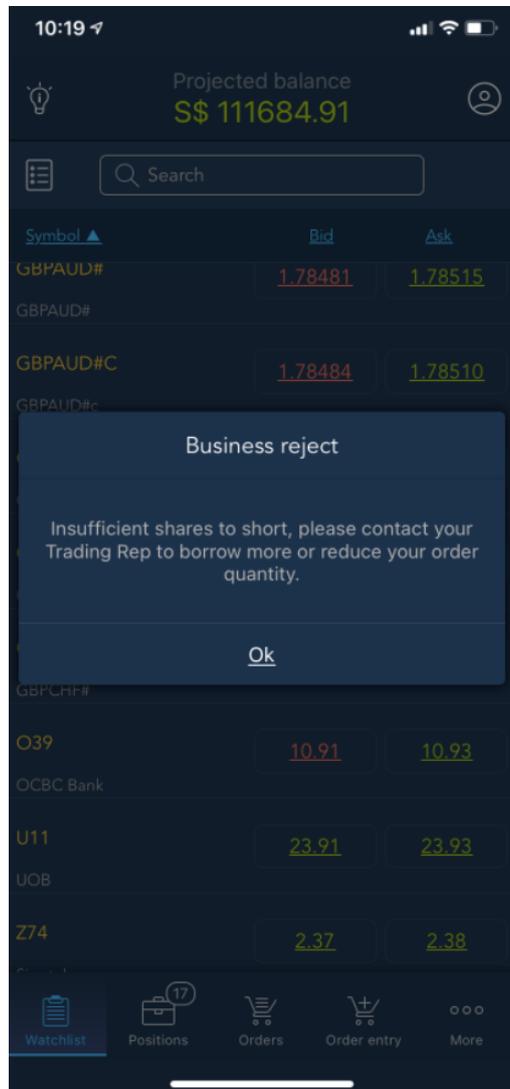
1. **Not enough margin to create order**

Kindly check the Margin Available in your account if it is sufficient to place new order/position.
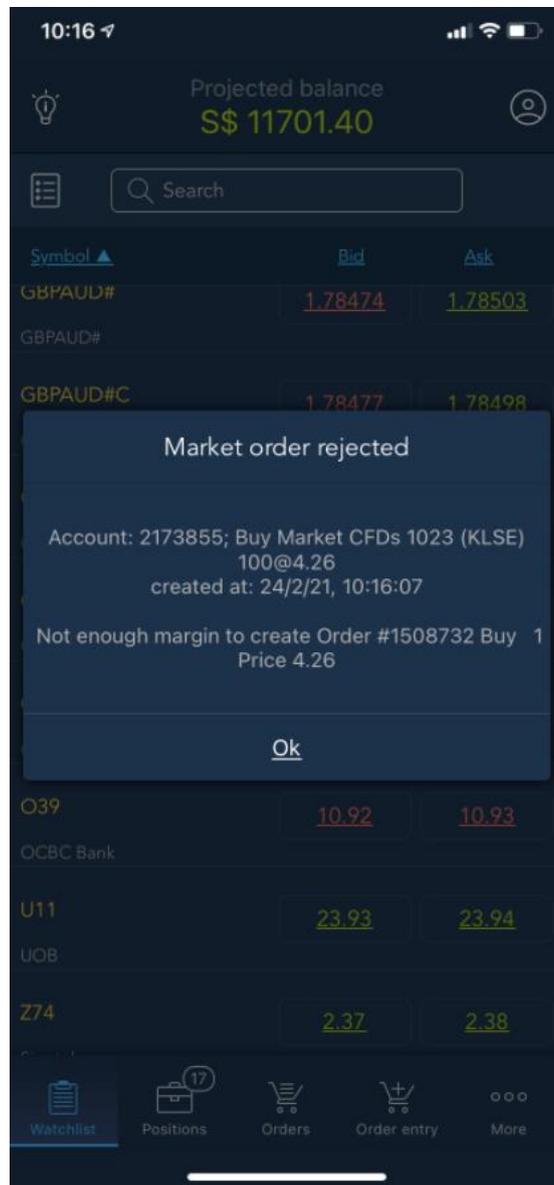
2. Insufficient shares to short

Clients who wish to short certain counters may contact your Trading Representative to borrow more shares before placing a short order.

3. **Instrument Type Volume Limit was reached. Instrument type – equities_cfd.**

New order is rejected as it will breach your approved portfolio limit, kindly reach out to your Trading Representative to request for an increase in your limit.
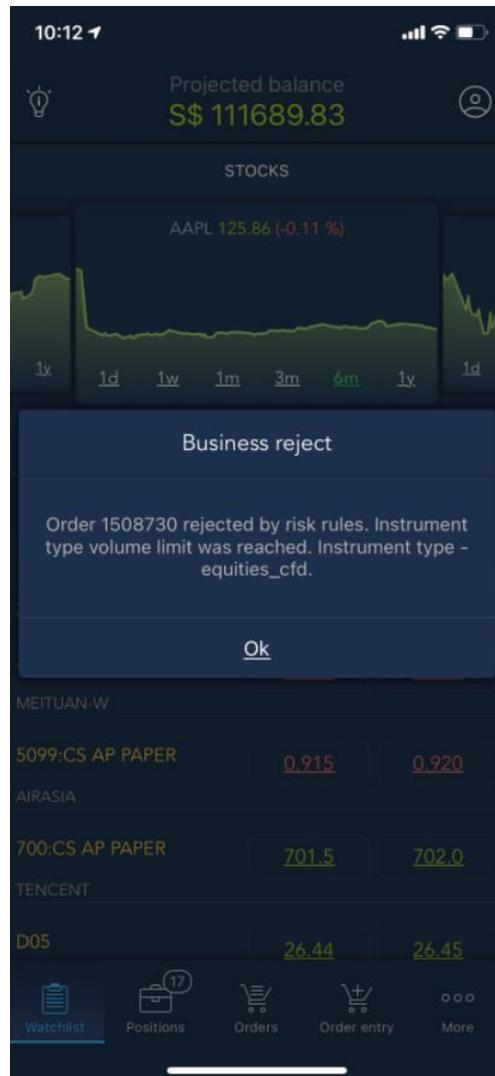
4. **Function is not allowed in disconnected mode**

Kindly check your device's WiFi/mobile data connection before submitting/ modifying any new order.
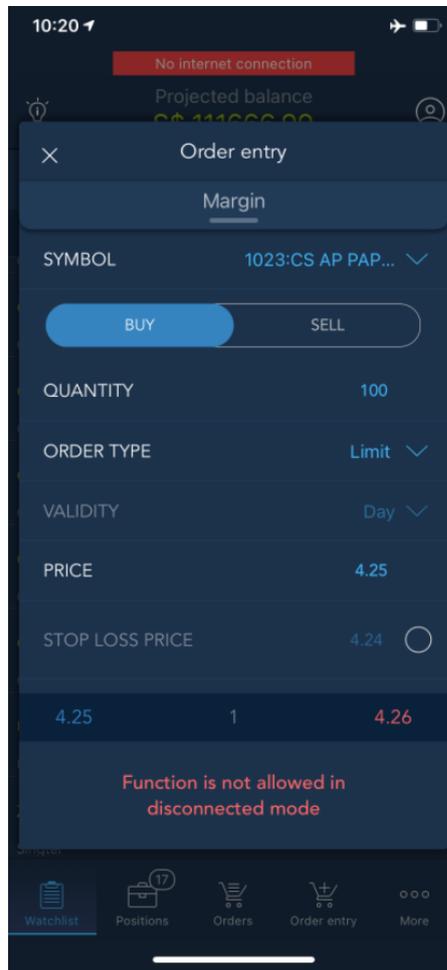
5. Session was closed due to user's multi-connection policy rules.

Client will be disconnected from other devices when accessing trading account from a new device.